



Equality Statement

Fairoak Housing Association is committed to taking action to stop discrimination and is actively working to increase opportunities for all tenants and customers. In turn, the Fairoak Housing Association expects all tenants / customers to play their part in making this a reality.

We work with tenants / customers to ensure that we have strategies in place to achieve equality and promote diversity in all areas of service provision. At a minimum, this means that no one will be treated less favourably than any one else because of:

- Race, skin colour, ethnic or national origin.
- Religious beliefs.
- Age.
- Sex, marital status, sexual orientation or gender reassignment.
- Political beliefs.
- Responsibility for dependents.
- Social class.
- Physical or mental disability.
- Union membership or any other grounds.

It also means that we are looking for opportunities to enrich community life through supporting local projects and events.

Procedure.

1. Responsibility

1.1 The Association will ensure that there is no unlawful discrimination in any of its activities. All staff, contractors and consultants have to apply this policy to their work for the Association.

1.2 All tenants/customers have a responsibility to follow this policy and failure to do so could lead to the eviction of those responsible. They should not harass, bully, or discriminate against other tenants, consultants and contractors or the Association employees. This is a condition of tenancy.

2. Lettings

2.1 We aim to let property fairly and without discrimination.

2.2 We aim to avoid restrictions on housing which are irrelevant to housing or support needs.

2.3 We will work with local organisations to assess and prioritise the housing needs of people.

2.4 We monitor the ethnic origin, gender and disability of everyone we house to check that different groups have equal access and treatment when homes are let and we use this information to improve the services we offer.

3. Housing Services

3.1 We will ensure that all our procedures prevent discrimination and take account of diversity as far as possible and we will inform tenants of their responsibilities. We will take firm action to tackle all forms of harassment, which is a breach of tenancy. Such breaches can result in eviction of those responsible.

4. Complaints

We aim to resolve complaints promptly and we publicise our complaints procedure to ensure that all tenants are clear how they can use it.

Contact us.

Should you have any questions about this policy, what it means to you and how it is implemented, then please get in touch with us:

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Fairoak Housing Association is a registered provider No. L4535